



Impact of ‘Voice of Volunteering’ EAPC Madrid Charter on Volunteering

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Charter Aims

- To promote successful development of volunteering
- To recognise volunteering as a third resource
- To promote research and best practice models

Please sign now! <http://bit.ly/EAPCVolunteeringCharter>

**Importance of
volunteers**

Effective management

**Effective
support**

**Sustainable hospice and
palliative care**

Direct patient care

**Volunteering
needs**

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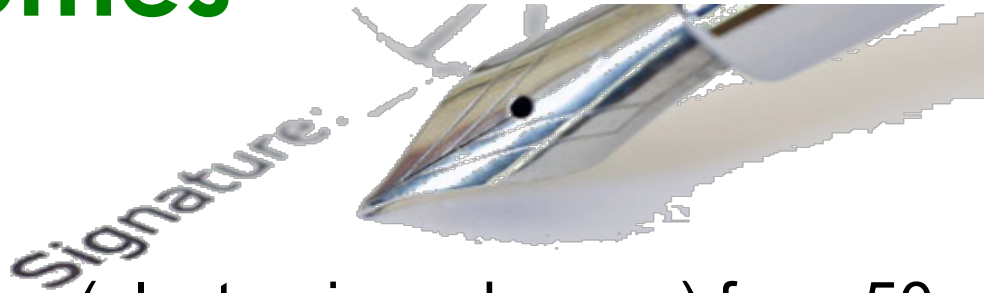
Charter promotion

- Translation into 12 languages
- National launches
- Presentations: national/international conferences
- Circulation to networks
- Social media – blogs, LinkedIn, Facebook, Twitter





Outcomes



- Over 3,000 signatures (electronic and paper) from 50 countries
- Chapter on Volunteering in EAPC Atlas
- Collaborating - volunteer training research
- 'Minimum data set' project on HPC volunteering
- Survey to assess awareness and impact



Impact Survey

Aims

To explore:

- Awareness of Charter, reach and impact on volunteering
- Usefulness as an advocacy tool

Method

- Mixed methods survey - online questionnaire
- Sample population
 - 55 EAPC member organisations
 - Other regional and national HPC organisations
 - HPC Volunteer organisations across Europe

Results



- 64 responses, 11 countries
- 56% (n=36) HPC organisations
- 14% (n=9) national organisations
- 30% (n=19) individuals from HPC teams

- Awareness levels and use
 - 64% (n=41) heard of Charter
 - 14 out of 47 (30%) had used it



Advocacy and Improvement

Role in advocacy

- At EU and Government level
- At the national and local HPC organisational level
- Making global connections

Improvement

- Detailed international descriptions and examples
- Publicity to develop global awareness



How are YOU using the Charter

- In successful development of volunteering?
- In recognising volunteering as a third resource?
- In promoting research and best practice models?

Volunteering needs YOUR support and action

Please sign today at: <http://bit.ly/EAPCVolunteeringCharter>



Thank you...

- **Philip Larkin, President EAPC**
- **Julie Ling, CEO EAPC**
- **Avril Jackson EAPC, EAPC staff team**
- **IAHPC and WHPCA**
- **All those who contributed to the development**
- **All those who have signed!**
- **Task Force – continued passion, commitment**
- **Volunteers in hospice and palliative care everywhere**